

## Cancelation and rescheduling policy

### Cancelation

- (1) All flights that are canceled by the pilot and/or platform will be refunded in whole to the passenger.
- (2) Flights that are canceled, for any reason, by the passenger up to 48h prior to the scheduled time of flight are refunded in whole. All flights canceled by the passenger in less than 48h prior to the scheduled time of flight will not be refunded.
- (3) The platform and/or pilot holds the right to cancel a flight for any reason it may find fitting.

### Rescheduling

- (1) Rescheduling by the passenger is possible at any time up to 48h prior to the scheduled time of flight without additional charge.
- (2) Rescheduling by the passenger after 48h prior to the scheduled flight will be possible only if the pilot and/or platform approve it.
- (3) Rescheduling by the pilot and/or platform is possible at any point in time for any reason the pilot and/or platform find it fitting.
- (4) If the pilot and/or platform needs to reschedule the flight and the passenger does not agree with the new schedule, the flight will be considered canceled by the platform/pilot and passengers will receive a full refund.